



DEALERTRACK LOGIN ASSISTANCE

Forgot your password? No need to call support or take time writing an email. In a few easy steps you can change your password yourself AND choose the delivery method to receive your new password.

Step 1:

From the homepage click on the "[Forgot password?](#)" and enter your login ID – click continue

Step 2:

Enter captcha code - click continue

Step 3:

Answer simple security question - click continue

Step 4:

You can now choose delivery method - either phone, email, or through your PIN.

Please ensure to always have your unique email and mobile phone number current on your DTN profile.

1. Phone - If you have added a unique mobile number (not associated with another profile in DTN), a text message (SMS) will be sent to the mobile with a verification code. You simply have to enter the verification code and create a new password.
2. Email - If you have a unique email address (not associated with another profile in DTN), an email will be sent to the email address with a verification code. You simply have to enter the verification code and create a new password.
3. PIN - Just like the current functionality, you enter your 4-digit PIN and create a new password.